

OUR LOCATION



CONTACT INFORMATION

Emergency - 112

Fire brigade - 272 344 441
Amato Lusitano Hospital - 272 000 272
S. Tiago Health Centre - 272 340 290
S. Miguel Health Centre - 272 340 150
Saúde 24 Line - 808 24 24 24
SOS Grávida Line (SOS Pregnancy) - 808 20 11 39
NAV | Victim Support Line - 272 321 332
GNR | National Republican Guard - 272 340 900
PSP | Public Safety Police - 272 340 622
Social Emergency Line - 144

PROJECT'S TEAM

Cristina Henriques | Susana Bártole

Axis II - Health, Foster and Integration Services, and Urbanism and Housing Services

Action 11 - Designing of Health Access Leaflets for TCN, in several languages



MIGRANTS' HEALTH

INFORMATION LEAFLET

**AMATO LUSITANO
ASSOCIAÇÃO DE DESENVOLVIMENTO**

Rua da Fonte Nova nº1,
Quinta da Fonte Nova R/c
6000-167 Castelo Branco

272 325 126

amatointegrarculturas@gmail.com
www.facebook.com/amatolusitano

www.amatolusitano-ad.pt



ACCESS TO HEALTH

1. Any migrant in Portugal has the right to health care and a duty to protect it.
2. Any sick migrant has the right to be seen at a Portuguese Health Centre or Hospital, in case of Emergency. (Order No. 25.360.2001 of 12 November).
3. Assistance cannot be refused on the grounds of nationality-related reasons, lack of economic means, irregular situation or other circumstances.
4. If you are refused medical assistance, immediately go to the Gabinete do Utente (Patient Office) of the Health Centre of Hospital where you are and contact the Centro Local de Apoio à Integração de Migrantes, CLAIM (Portuguese Local Support Centres for the Integration of Migrants).

SNS FORM

You can get the SNS form (with a Portuguese health service number) at the Health Centre or at Loja do Cidadão, if you have a valid residence permit.



MIGRANTS | IRREGULAR SITUATION

- **Migrants who need access to the Portuguese Health Service must show their Passport and Taxpayer Number;**
- **Request from the Parish Council a Certificate of Residence, stating you are living in Portugal for more than 90 days. Two witnesses must be procured in order for this document to be issued.**

Irregular migrants do not have the right to a SNS user number (registration is sporadic) and must pay for the health care services provided to them in full except for 'public health' situations - in these cases, they are exempt from paying the moderating fees. These situations listed in item 7 of Circular No. 12, of 7 May, 2009, are:

1. Urgent and vital health care;
2. Communicable diseases who represent a danger or threat to public health (tuberculosis, AIDS and other);
3. Vaccination (Portuguese Vaccination Plan);
4. Children under 18 years of age;
5. Maternal and Child health care, reproductive health care, family planning, abortion, pregnancy, childbirth and post-partum (60 days after childbirth) and new-born health care;
6. «Foreign citizen under family reunification, whenever someone in the household makes social security discounts»;
7. Migrant under social exclusion/proven deficiency by Social Security.

PAYMENTS

All regular migrants (holders of a valid residence permit) are subject to the same principles and standards applied to the general population regarding payment and exemption of moderating fees in accordance with the Law (Ordinance No. 20/2014, of 29 January), including citizens under an agreement between Portugal and their country of origin.

Exception: Cooperation Agreements and International Conventions. Migrants holders of an agreement form must also pay the moderating fees like any Portuguese citizen.

PHARMACIES NEAR YOU

- Farmácia Ferrer | 272 322 253
- Farmácia Grave | 272 344 532
- Farmácia Leal Mendes | 272 346 132
- Farmácia Morgado Duarte | 272 341 465
- Farmácia Nuno Álvares | 272 341 445
- Farmácia Pereira Rebelo | 272 346 845
- Farmácia Progresso | 272 346 357
- Farmácia Reis | 272 325 991
- Farmácia Rodrigues dos Santos | 272 326 621
- Farmácia Salavessa | 272 322 457
- Farmácia Vitta | 272 337 296

WORKING HOURS: MONDAY-FRIDAY, 9:00 A.M. TO 7:00 P.M.

TELEPHONE TRANSLATION SERVICE (STT)

 **808 257 257**  **21 810 61 91**

* Cost of local call

www.acm.gov.pt